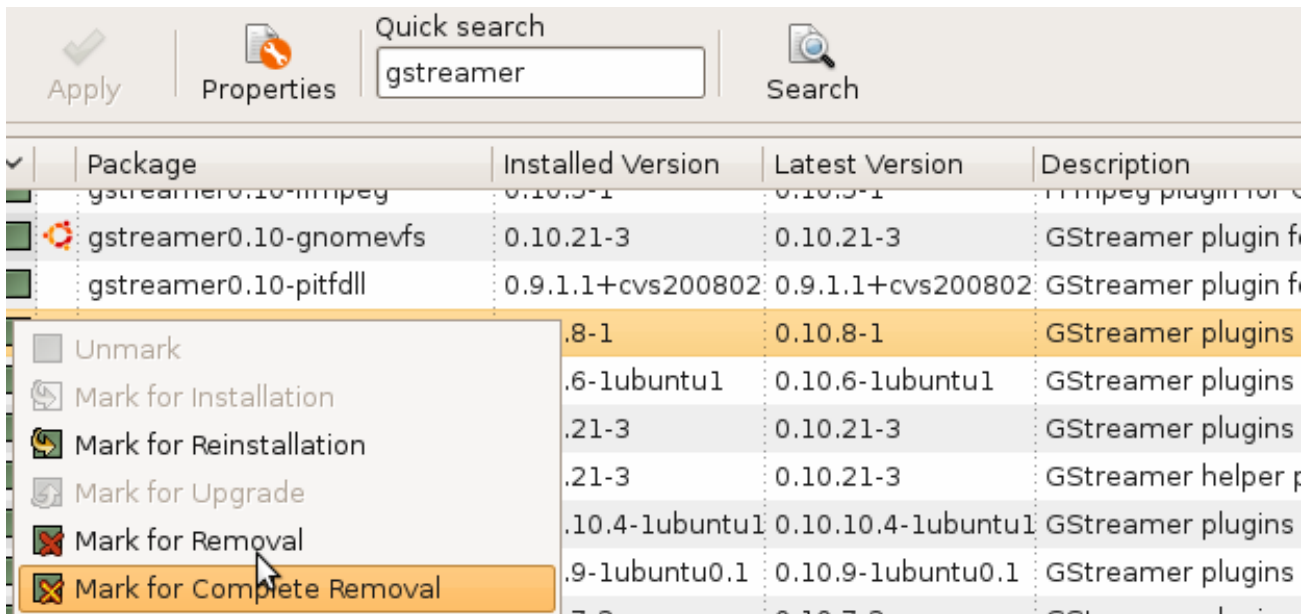


## How to install Fluendo Codecs from the Canonical Store

1. Go to <http://shop.canonical.com>
2. On the left hand side, click on "Software"
3. Click on "Fluendo Complete Playback Pack"
4. Select the product depending on your currently installed architecture (32/64 bit) and add to cart
5. On the right side, click checkout
6. At this point, you will be asked to log in using the Launchpad Login Service (Open ID). If you do not have one, you will have the opportunity to create one.
7. Continue by providing payment information
8. Once the order has been processed, click on the "Download Software" button.
9. In a new tab, you will be redirected to <https://vault.canonical.com/>
10. You can now select and download the software you have just purchased.

Note: You may also visit [vault.canonical.com](https://vault.canonical.com/) to re-download the software if you lose the software or reinstall Ubuntu (on the same computer as it was originally installed on) and need to re-install the software.

Note: If you have previously installed free Fluendo codecs (you can tell if this is the case by going to System > Administration > Synaptic Package Manager and searching for packages starting with "gstreamer0.10-fluendo") you may need to remove these packages before installing the Debian patch store. You can do this by going to System > Administration > Synaptic Package Manager and searching for and removing any packages starting with "gstreamer0.10-fluendo".



## FAQ

***If I buy the Fluendo Complete Playback Pack is it limited to my current version of Ubuntu and will I have to buy it again when the next version of Ubuntu is released?***

The product is known to work on the version(s) of Ubuntu indicated at the time of purchase. The license is for that version of the ISV's software and needs be purchased only once for all versions of Ubuntu it runs on. It will likely work on future versions of Ubuntu, but forward incompatibility is not possible if Ubuntu's underlying technology changes. The license is paid only once.

***I currently run Ubuntu Linux on both my desktop and laptop. Would I have to buy more than one copy to run the codec pack from the shop to run it on both?***

The license is per machine so a second copy would need to be purchased and the user is not entitled to download the same bundle on 2 machines